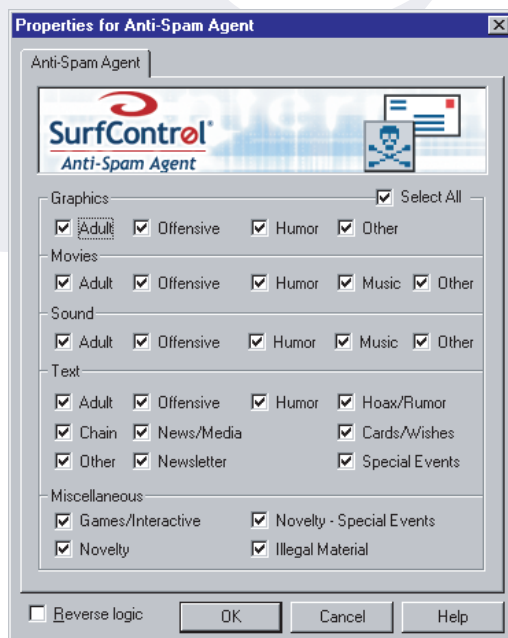


Anti-Spam Agent

SurfControl's Anti-Spam Agent allows an organization to protect itself from unsolicited, unwanted commercial e-mail as well as recurring nuisance/junk e-mails such as chain letters, jokes, image files, and screen savers that can clog networks and decrease employee productivity.

Anti-Spam Agent is a powerful option that compares e-mails with a database of classified spam and junk mail content - letting you decide which e-mails to restrict or allow. It increases your protection against legal liabilities, degraded bandwidth, lost productivity, and wasted network resources.

The Anti-Spam Agent database is constantly updated with the electronic signatures of junk e-mail circulating on the Internet as identified by the SurfControl Global Content Team. It is the only e-mail-filtering database whose content is classified by type such as "Adult," "Hoax/Rumor," "Illegal Material," and "Chain Letter." Content is further classified by media type, such as text, graphics, and executable.



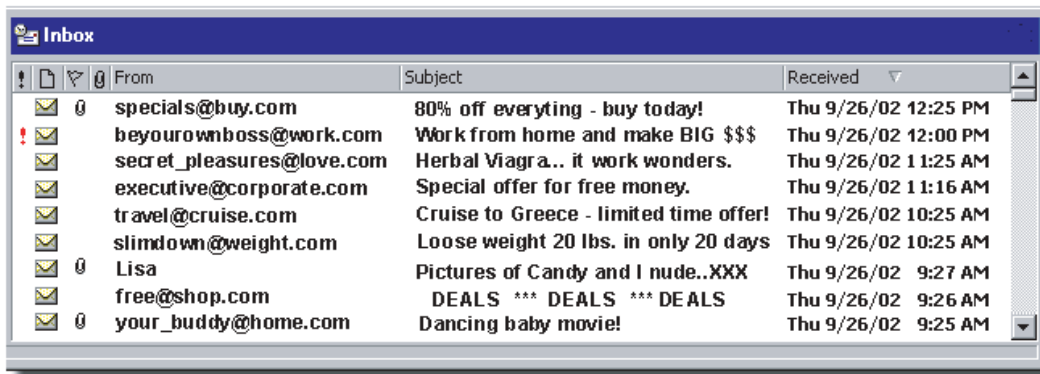
This gives you the ability to specify exactly how you want e-mail in each category to be handled - whether you want it delayed, isolated, deleted, or even allowed. Anti-Spam Agent scans both the e-mail and any attachments, including JPEGs, GIFs, and MPEGs.

SurfControl's multi-layered spam submission system; including, hosting open relay servers, posting hidden mailboxes to be discovered by spammers, and obtaining global customer submissions, make it the most comprehensive and powerful spam protection tool.

Anti-Spam Agent's unique digital signature filtering ensures near 100% accuracy and efficiency, reducing time and resources required to review false triggers, and provides scaling performance. The single click configuration also saves your time and resources.

The Scheduler provides automated updates to the ASA to ensure timely protection from the latest spam messages and ease of use in administration.





From	Subject	Received
specials@buy.com	80% off everyting - buy today!	Thu 9/26/02 12:25 PM
beyourownboss@work.com	Work from home and make BIG \$\$\$	Thu 9/26/02 12:00 PM
secret_pleasures@love.com	Herbal Viagra.. it work wonders.	Thu 9/26/02 11:25 AM
executive@corporate.com	Special offer for free money.	Thu 9/26/02 11:16 AM
travel@cruise.com	Cruise to Greece - limited time offer!	Thu 9/26/02 10:25 AM
slimdown@weight.com	Loose weight 20 lbs. in only 20 days	Thu 9/26/02 10:25 AM
Lisa	Pictures of Candy and I nude..XXX	Thu 9/26/02 9:27 AM
free@shop.com	DEALS *** DEALS *** DEALS	Thu 9/26/02 9:26 AM
your_buddy@home.com	Dancing baby movie!	Thu 9/26/02 9:25 AM

SurfControl's Anti-Spam Agent increases your protection against legal liabilities, degraded bandwidth, lost productivity, and wasted network resources.

Spam Statistics



The Federal Trade Commission gets approximately 15,000 spam complaints a day.



According to an article in the Wall Street Journal, the number of spam attacks - or mass mailings of unwanted messages - increased from 930,546 in May 2001 to 4.7 million in May this year. "It's reached its breaking point," says Eric Bovim, a spokesman for Sen. Conrad Burns, a Montana Republican who is sponsoring an anti-spam bill in the U.S. Senate. *Source: CNET News*



Majority of organizations find that 25% or more of their companies' incoming e-mail consists of spam. *Source: SurfControl Anti-Spam Prevalence Study*



Three out of four organizations estimate spam costs equal to or more than \$1 per spam message. This expense includes bandwidth consumption, mail server resources, employee productivity in reading, responding, deleting and forwarding spam messages, and the Information System staff resources in managing the spam problem. *Source: SurfControl Anti-Spam Prevalence Study*



More than 90% of organizations provide basic to no employee training on how to manage spam and junk mail. *Source: SurfControl Anti-Spam Prevalence Study*



Every single week employees receive up to 30 chain letters, jokes, video clips or similar junk e-mail messages from someone that they know. This means many employees deal with more than 1,500 pieces of junk e-mail each year from friends, family and colleagues. *Source: Market Facts eNation*



25% of global organizations feel that Adult related spam is a serious to critical issue in their organization. *Source - Anti-Spam Prevalence Study*

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